



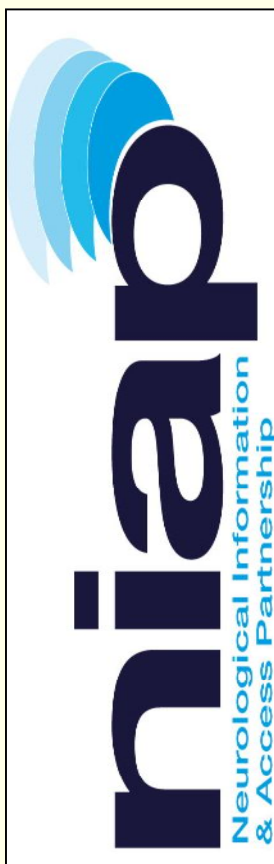
The Neurological Information and Access Partnership (NIAP), which is managed by Parkinson's UK, brings together neurological charities and statutory agencies across Nottingham City and County working in partnership to streamline access to rehabilitation, information and advice services.

Partners include;

- **NHS Nottingham City**
- **CitiHealth Nottingham**
- **Nottingham City Council,**
- **Nottinghamshire County Council**
- **Parkinson's UK**
- **Multiple Sclerosis Society**
- **Motor Neurone Disease Association**
- **Progressive Supranuclear Palsy Association**
- **Headway**
- **Nottingham University Hospitals**

**For more information contact
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NIAP UP - DATE



SPECIALIST NEUROLOGICAL REFERRAL POINT

NIAP has been working closely with Citihealth Nottingham to implement a specialist neurological referral point. Service Advisors have recently undertaken a series of training sessions delivered by voluntary organisations in various neurological conditions including; Parkinson's Disease, Multiple Sclerosis, Motor Neurone Disease, traumatic brain injury, Progressive Supranuclear Palsy and Muscular Dystrophy. This has given them a better understanding of conditions and related symptoms which will lead to accurate and quick referral procedures to appropriate provision.

Working in partnership with Citihealth's Community Neurological Service a specialist referral form is now available which captures key initial information; again ensuring quick referral to the correct team thus saving time and resources and minimising the need for follow up phone calls

If you would like a copy of this form or to make a neurological referral then contact service advisors on 0115 8544000 or fax 0115 8838371

INFORMATION AND ADVICE IN NOTTINGHAM CITY

Following on from findings in the August 2009 NIAP survey the project is now working with key stakeholders across Nottingham City and Nottinghamshire County to assess current provision for information and advice services in Nottingham City and how recommendations from the survey can be taken forward.

Organisations including Self Help Nottingham, Information Prescriptions, Disability Direct, NHS Nottingham City Commissioners and neurological charities met recently to discuss what is available at the moment and where improvements to service provision can be made.

**If anyone would like to be part of this group then contact Julie Folkett on 0844 225 3794 or 07769882191
jfolkett@parkinsons.org.uk**

**For a copy of the NIAP survey go to
www.parkinsons.org.uk/survey**

COMMUNITY NEUROLOGY SERVICE

Thursday May 6th saw the official launch of the Community Neurology Service held at the Council House Nottingham.

The service has a simple ethos: people with long-term neurological conditions can live longer and better if they can get prompt advice and support from health and social care experts with dedicated expertise.

It's a more personal approach – and acknowledges that different people have different needs at different times. We have known for a long time that there are many pockets of excellent services available for people with long-term neurological conditions in Nottingham. But what has been lacking is the joined up approach from health and social care – and the choice to receive this input at home or in the community rather than in hospital. So, for the past few years, the NHS and social care services have worked to identify how the delivery of these services could adapt to provide individuals with care closer to home.

Our aims have been to:

- **Change the way these services are provided in communities and make them as flexible as possible**
- **Provide a more personal service that is tailored to the specific health or social care needs of individuals**
- **Give patients and service users more control over the treatment they receive**
- **Work with health and social care professionals and services to get the most appropriate treatment or care for patients**

We're confident that our new service will meet these aims – and we hope the work we put into the city now will pay dividends as a model that can be rolled out to the rest of the country in the future.

The aim of the community neurology service is to provide specialist workers to support patients and their carers to manage their condition and to live as independently as possible.

This will involve a case management approach to prevent unnecessary hospital admissions, and access to rehabilitation where needed. The service is being run Nottingham City Council and CitiHealth NHS Nottingham – and demonstrates how public services are working together to improve the health and well-being of people in the city.

**To make a referral contact
Service Advisors on
0115 854 4000 or fax 0115 883 8371**



End of Life

NIAP is working with NHS Nottingham City End of Life (EoL) services to identify and meet the needs of people with long term neurological conditions.

NHS Nottingham City's vision is to ensure that high quality services are available that offer dignity choice and support at the end of life.

They are implementing the NHS End of Life Care programme across all the services that provide supportive and palliative care for adults with an advanced, progressive, incurable illness. This programme supports people to have discussions and make choices in advance about what type of care they want to receive in the last year(s) of life, and where they want it. It also supports carers and family members, including after bereavement.

Working with the EoL team NIAP is helping to raise the profile of neurological needs and ensure that service users are aware of choices available to them.

A focus group of current service users and those recently bereaved is planned to ensure that needs are met and built into future service planning. The EoL team will also be carrying out a series of talks to local neurological support groups.

If you would like more information please contact Julie Folkett at NIAP

Pathway models

Working in partnership with the Community Neurology Service NIAP has been involved in creating internal pathway models to ensure quick referral procedures to appropriate neurological services. Following on from this we will now be looking at expanding internal pathway models embedding these into the wider condition-specific pathways i.e. from diagnosis to end of life.

If anyone has examples of pathway models which could help us to extend progress work then please forward to Julie Folkett at NIAP. A steering group will be set up shortly and if you are interested in being part of this then contact NIAP Project Manager Julie Folkett

SERVICE USER GROUP

A service user group meets on a regular basis helping to take forward the work of NIAP, Personal Health Budgets and proposed Nottingham City single point of access. In July the NHS Nottingham City End of Life team will be attending the meeting to discuss the needs of neurological service users. If you know anyone who would like to join the group the please contact Julie Folkett; we are particularly looking for more people of working age and/or minority ethnic groups. If your team would like to discuss anything with the group you would be welcome to attend a meeting. Contact Julie Folkett

NIAP next steps:

- **Neurological information and advice service for Nottingham city**
- **Liaise with Refugee Action/Refugee Forum to identify needs of asylum seekers and refugees**
- **Liaise with Gypsy and Traveller support teams to identify needs of service users**
- **Joint project with Nottingham City and Nottinghamshire County to delivery workforce training to residential/care homes**
- **Expand internal pathway models to embed these into the wider condition-specific pathways (i.e. from diagnosis to end of life,**
- **Work with CitiHealth Nottingham and Nottingham Adult Services Single Points of Access to further streamline referral procedures across departments**
- **Promotion of neurological service provision to ethnic minority groups**
- **Continue with service advisor training programme to include Headway, Huntington's and Epilepsy**

For more information on NIAP contact;

NIAP Project Manager

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